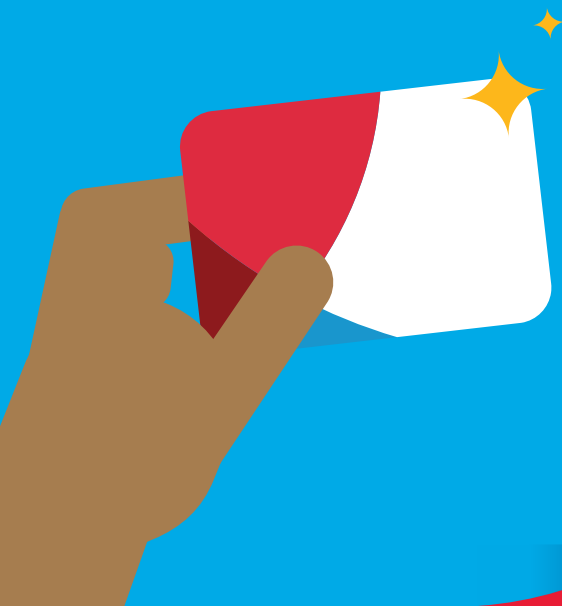


YOUR MYCONNECT GUIDE

JULY 2023



YOUR MYCONNECT CARD



MyCiTi uses a cashless fare system. Each passenger needs their own **myconnect** card loaded with money to pay fares - except children under four years old and one metre tall, who travel free.

GET YOUR CARD

Purchase your **myconnect** card for R35 from selected MyCiTi stations and participating retailers. Call 0800 65 64 63 or see www.myciti.org.za for a list.

Once-off, Single Trip cards are also available for R30 from stations. These are valid for one journey anywhere on the system, including transfers made within a 45-minute window.

TIP: Your **myconnect** card is a bank card with an expiry date and a PIN. Replace your card up to three months before it expires and transfer any value to the replacement card.

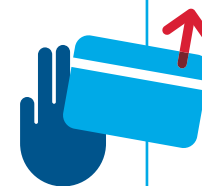


LOAD MONEY ONTO YOUR CARD

Load Mover points and pay fares based on the distance you travel. Mover packages are available from R20-R600 at station kiosks, card vending machines, participating retailers and cash-accepting Absa ATMs across the city.

You can also load a 1-Day Pass, 3-Day Pass, 7-Day Pass or Monthly Pass at a station kiosk to enjoy unlimited travel across all our routes.

TIP: When there is less than R20 on your card, the validator will light up in yellow and beep. Top up to keep travelling and remember that Mover points are valid for three years, so you can load enough points for a few weeks or more in advance.



TAP YOUR CARD

Tap in to start your trip

Hold your card against the validator as you enter a station or board the bus at a stop.

Tap out to end your trip

Hold your card against the validator as you leave a station or exit the bus at a stop.

DON'T PAY A PENALTY

A penalty will be charged to your card if:

- ✗ You don't have enough money for your fares
- ✗ You forget to tap in and to tap out
- ✗ You tap the wrong validator

The first two penalties are R15 each and thereafter R30 each.

MYCONNECT SERVICES

- ✓ **Check your balance** using info terminals at stations or via any Absa ATM. Smartphone users with NFC-enabled Android devices can view their card balance via the MyCiTi app.
- ✓ **Get a mini-statement** of recent transactions from station kiosks or any Absa ATM.

You may need your card PIN to access these services. Change your PIN at a station kiosk or Absa ATM. If you forget your PIN, you have to reset it at an Absa branch.



PACKAGES TO SUIT EVERY LIFESTYLE

PAY AS YOU GO

Mover fares are based on the distance of your journey. Each fare is calculated from where you tap in when first entering a station or boarding a bus at a stop to where you tap out when leaving a station or exiting a bus at a stop.

When you first tap in, a boarding fare is charged. When you tap out, the system calculates and deducts the remainder of the fare, if any.

Travel outside the Peak and save

You pay more if you start your journey in the Peak fare period (weekdays from 06:45 to 08:00 and 16:15 to 17:30). Enjoy Saver fares by starting your journey outside these times, including all day on weekends and public holidays.

Weekdays: 06:45 to 08:00 and 16:15 to 17:30

0-5 km	5-10 km	10-20 km	20-30 km
R11,90	R15,90	R20,90	R23,90
30-40 km	40-50 km	50-60 km	>60 km
R27,90	R29,90	R31,90	R34,90

All other times

0-5 km	5-10 km	10-20 km	20-30 km
R8,90	R11,90	R16,90	R19,90
30-40 km	40-50 km	50-60 km	>60 km
R21,90	R25,90	R27,90	R29,90

	PAY AS YOU GO	UNLIMITED TRAVEL	
	Mover	Monthly Pass	Day Pass
Ideal for	Cost-effective regular travel	Cost-effective, regular travel over long distances	Exploring at any time, on any day
Load	Mover packages (R20, R50, R60, R80 R100, R150, R200, R300, R400, R600)	Monthly Pass (R990)	1 Day Pass (R88), 3 Day Pass (R202), 7 Day Pass (R290)
Valid for	3 years	1 month from a date of your choice	1, 3 or 7 consecutive calendar days
Fares	Mover fares apply for distance travelled	Unlimited travel anywhere at any time	Unlimited travel anywhere at any time
Get it at	Station kiosks, retailers, Absa cash-accepting ATMs	Station kiosks	Station kiosks

Free transfers*

Change buses and routes and pay only one fare for the total distance of your journey*. Switch buses inside a station without tapping your card. At stops, tap out to leave the bus and tap in again within 45 minutes to resume your journey. You can make multiple transfers, provided each tap in is within 2,5 hours of your first tap in.

*Free transfers do not apply to return journeys

NEED HELP?

Call **0800 65 64 63** free from any phone for help 24/7 in English, Afrikaans and isiXhosa.

Download the official MyCiTi App



Visit www.myciti.org.za

Email transport.info@capetown.gov.za

@MyCiTiBus



By using MyCiTi, you are bound by the MyCiTi rules. Visit the website or a station kiosk for details.

Information correct as at 31 May 2023. Terms and conditions apply.